Ibrahim J. Jody

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708-368-0318

EXPERTISE

Troubleshooting

Verbal & Written Communications

Time Management

Organization

Accountability

Improving Efficiency

Customer Experience

Customer service

Managing subordinates

TECHNICAL SKILLS

C#

Java

Python

Windows

Microsoft Office

Working knowledge in C++, HTML, Javascript, and SQL

PROFESSIONAL PROFILE

I am a student with an interest in software engineering and data analysis. Building my personal desktop computer helped me understand the inner workings of technological parts of computers and develop a curiosity in the limits of a computer. I am seeking a career-orientated entry level position that will challenge and expand my knowledge as well as give me new perspectives on ways to problem solve as I pursue my degree in computer science.

WORK EXPERIENCE

Manager

Dino Jump, Chicago ridge, IL / May 2018 – April 2021

* Responsible for maintaining customer accounts
* Required to problem solve on demand with constantly changing conditions
* Managed subordinates
* Troubleshoot machines when necessary

Internal Technology Specialist

How Sweet It Is Sweets by Hala, Orland Park, IL / August 2016 – May 2017

* Set up electronics inside the store such as the cash register and credit card machine
* Troubleshooted technology in the store
* Logged inventory using Square software
* Persuaded customers to buy products

EDUCATION

Lewis University, Romeoville, IL/ expected to graduate spring 2023

* Pursuing a degree in B.S., Computer Science and Statistics
* Dean’s List: Fall 2018 and Spring 2019

SERVICE

VOLUNTEER

Orland Park Prayer Center / May 2016-present

* taught young children religion as well as Arabic, Math, English, and morals.
* Participant in special events such as boxing food for the homeless
* Helped coordinate said special events

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